Dance Gear *Direct*
www.dancegeardirect.co.uk
Made-to-Order Dancewear and Top Dance Brands at Discount Prices

Returning Items is Simple!

Simply fill in this form, send it back to us with the item(s) you wish to return or exchange and we'll do the rest. If you've got a question feel free to call us on 0121 420 1999.

Qty	Product Code	Description	Price	Refund? (✓)	Exchange? (✓)	Reason Code	Fault (if applicable)	Replacement Size	Replacement Colour

Reason Codes				
1. Style Doesn't Suit	**2.** Too Big	**3.** Too Small	**4.** Too Long	**5.** Too Short
6. Arrived Too Late	**7.** Not as Expected	**8.** Poor Quality	**9.** Unwanted Gift	**10.** Item Faulty

If you would like a refund or an exchange, please follow the steps below within 21 days of your invoice date

① Next to the products listed above, tick whether you would like a refund or an exchange.

② We can offer one free exchange on items where a different size/colour of the same item is requested. Please note that to qualify for a free exchange, Customise This! garments must be exchanged for the same item in the same fabric (a different colour and size may be chosen), and Combo This! garments must be exchanged for the same item in the same fabric and colour combination.

③ Post your parcel to **Returns Dept, Dance Gear Direct, Merchant House, Beakes Road, Bearwood, West Midlands, B67 5RS**. We recommend you use Royal Mail Recorded Delivery as we cannot accept responsibility for any lost parcels.

④ Enclose this form with your parcel and we will process within 7 working days.

I have received an incorrect item...

Originally Ordered Item Code	Description of Item Received	I Still Want The Original Item (✓)	I want a Refund (✓)

Your details

Name: .....

Address: .....

.....

Postcode .....

Contact No.: .....

Your order summary

Customer Account No: .....

Date of Order: .....

Sales Order Number: .....